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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

The application of:

DAVID JOHN FORD, et al.

Group Art Unit: 3629

Serial No.: 10/064,962

Examiner: Dennis William Ruhl

Filed: September 4, 2002

For: **ONLINE METHOD AND SYSTEM FOR ADVISING CUSTOMERS
OF SERVICE NEEDS, FACILITATING THE SCHEDULING OF VEHICLE
SERVICE APPOINTMENTS AND CHECKING VEHICLE SERVICE STATUS**

Attorney Docket No.: FMC 1438 PUS

THIRD STATUS INQUIRY

Commissioner for Patents
U.S. Patent & Trademark Office
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Sir:

Please inform us of the status of the above-identified patent application and as to when we may expect an Office Action from the U.S. Patent and Trademark Office.

Respectfully submitted,

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Date: January 27, 2006

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